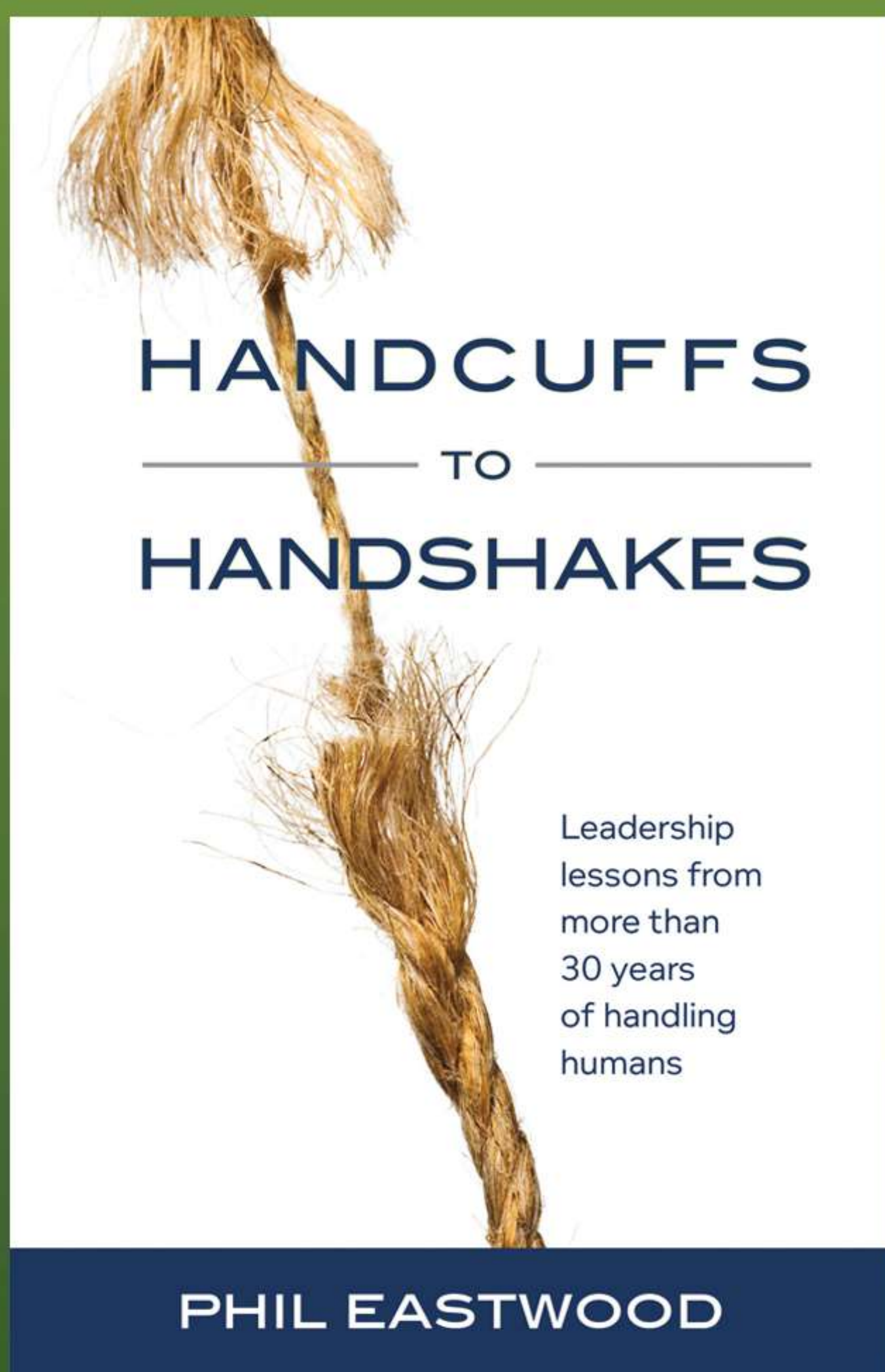




AUTHOR



Phil Eastwood is the author of **HANDCUFFS TO HANDSHAKES: LEADERSHIP LESSONS FROM MORE THAN 30 YEARS OF HANDLING HUMANS**. Join Phil as he takes us on a personal journey from the violent streets of Notting Hill in London, England in the mid-eighties, to British Columbia, Canada.

Phil shares why he will always be grateful to the school bully who propelled him into policing. Packed with moving stories of empathy, how to listen effectively and conflict resolution, Phil reminds us how critical good communication skills are in our everyday lives.

# Phil EASTWOOD, MA, CSP

Speaker – Author – Consultant – Trainer

## SENIOR PARTNER - FIORE GROUP TRAINING INC.

Phil Eastwood is one of Canada's premier human resource training facilitators specializing in respectful workplace behaviour, workplace violence prevention and ethics and accountability. Phil's career has focused on working with people in crisis, and he has learned the power that professional and respectful communication can have in people's lives.

Fiore Group Training is focused on "Creating Incredibly Safer Workplaces" by showing leaders, managers, supervisors and employees that by fine-tuning how people communicate with each other, remarkable changes are possible! Fiore Group Training has been helping businesses experience this change with training in Workplace Violence Prevention and Respectful Workplace Training for over sixteen years.

## TRAINER

Phil is a motivational and energetic trainer who entertains his audience with inspired stories. Working in a wide variety of industries Phil helps his audience to learn the importance of respectful workplace behaviour, and how to identify and defuse potentially aggressive customers, clients or other individuals. Based mainly on referral marketing, Phil's work speaks for itself with rave reviews and positive changes in the workplace.

**COURSE TOPICS:** Respectful Workplace, Workplace Violence Prevention, SONAR Leadership Advanced, Ethics & Accountability

## KEYNOTE SPEAKER

Phil is a dynamic presenter whose story-telling style educates, entertains and motivates audiences to improve their communication skills and relationships. Popular with audiences large and small, Phil delivers a message that positively impacts life at work and home.

### KEYNOTE TOPICS INCLUDE:

**FINDING YOUR ONE BIG THING** - An inspirational keynoted filled with unforgettable stories, powerful anecdotes, and self-effacing humour. Audiences can apply the information to everyday elements of life, personal growth, and workplace leadership.

**THE AMAZING POWER OF BRIAN JONES** - Why we all need heroes - This engaging motivational presentation inspires the audience to look at their relationships through a secret perspective. With a strong call to action, Phil challenges the audience to recognize that everything is built on relationships, and the heroes they seek are woven in the fabric of their own life stories.

**HOW TO BE A S.T.A.R** - Develops and sustains personal leadership and motivation. Audiences are hooked in heart and mind, as Phil inspires and reminds them why they are already **Someone They'll Always Remember**.

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